



**Professional
Paralegal
Register**

PPR GUIDANCE DOCUMENT FOR PPR/NALP MEMBERS

This guidance document is for PPR Members who were eligible for membership with the PPR by virtue of being members of NALP as a Recognised Body of the PPR.

OVERVIEW

The PPR requires all its members to be a member of a PPR Recognised Body. This is so that a first and second Tier complaints procedure is handled via the Paralegal and the Paralegal's Membership body prior to being escalated to the PPR.

NALP is no longer a Recognised Body of the PPR and therefore its members who are on the PPR are technically no longer eligible to be members of the PPR.

The PPR is here to support its members and therefore has put in place the following options to assist you as we value your continued support of us.

Your Options

If you wish to remain on the PPR then you will need to become a member of another Recognised Body

- There are three Recognised Bodies of the PPR:

1. The Association of Probate Researchers
2. The Chartered Institute of Arbitrators
3. The Institute of Paralegals



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When will I have to transfer by?

The PPR's focus is to ensure that the Paralegal member and the Consumer remain protected by the PPR's voluntary regulatory scheme. The PPR will therefore provide you with a grace period of three months in which to join one of the other Recognised Bodies. During this period the PPR will provide a First and Second Tier Complaints Service for you in place of your RB.

If you should receive any complaints from your consumer and are unable to deal with it to the satisfaction of your consumer, then if you have chosen to remain a member of the PPR you should advise your consumer that they can complain to us.

Will this affect my Practising Certificate?

If you hold a PPC then your certificate will remain valid however, the PPR are effectively taking over the first and second Tier complaints handling in place of your Recognised Body during the grace period and therefore the PPR Register Regulatory Committee will not be able to hear third Tier complaints unless you are a member of a Recognised Body.

The PPR therefore **highly recommends** that if you have a PPC that you make arrangements with a new RB as soon as possible. You must ensure your clients understand the level of protection you can offer them during this grace period.

WHAT ABOUT MY QUALIFICATIONS?

Each RB sets its own criteria for membership and these will still need to be met. We recommend that you speak to your chosen RB as soon as possible so that you have the full facts about membership. Most information can be found on their websites.



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Contact Details

APR- The Association of Probate Researchers

<https://www.a-p-r.org/>

<https://www.a-p-r.org/membership>

CIARb – Chartered Institute of Arbitrators

<http://www.ciarb.org/>

CIARB Member Services

T +44 (0)20 7421 7447

E: memberservices@ciarb.org

IoP- The Institute of Paralegals

<http://www.theiop.org/>

E: carmen@theiop.org

T: +44 (0)203 034 1487

If you are still unsure or require further help then please e mail us at the PPR
dorothy.campbell@ppr.org.uk

Or Telephone us 02030341486 and we will be happy to help.